The purpose of this solicitation notice is to issue Request for Proposal (RFP) No. 89243324RFE000084.

The U.S. Department of Energy (DOE), National Energy Technology Laboratory (NETL), issues this Request for Proposal (RFP) 89243324RFE000084 for the Information Technology Support Services 2 (ITSS2) requirement.

ITSS2 is to provide quality professional IT services of the caliber necessary to meet the business and research needs of a world class laboratory. The intent is not only to obtain reliable, high quality IT support services, but to also acquire a business partner who has the capabilities to ensure NETL’s success and continuous improvement. The services delivered must align IT resource expenditures with business goals and objectives and facilitate an IT environment which is responsive to organizational requirements. The personnel who support NETL through this contract are required to be both professional and knowledgeable, with the necessary experience and skills to maintain and operate the NETL IT environment and integrate future upgrades, enhancements, and developments. The resulting contract will be a performance-based hybrid contract with a blend of Firm-Fixed-Price (FFP), Cost-Plus-Award-Fee (CPAF) and No-Fee Contract Line-Item Numbers (CLINs) with a base period of three-years and one two-year option period for a total of a five-year (5) period of performance if the option is exercised. This is a partial follow-on contract to the Interim-Information Technology Support Services (I-ITSS) contract HHSN316201200117W/89243323FFE400466 which currently has an expiration date of April 30, 2024. It is anticipated that the award date for the resulting contract will be prior to the expiration of the current contract.

The North American Industrial Classification System (NAICS) code for this effort is 541512.

NETL has initiated an electronic reading room as part of the strategy to provide information that may benefit potential offerors in preparing their quotes for the final RFP, when issued. The information is provided to assist the reader in gaining an enhanced understanding of the requirement. The reading room may be accessed at <http://www.netl.doe.gov/business/site-support>.

Interested parties should monitor the NIH CIO e-GOS web portal (found at <https://cio.egos.nih.gov/#login>) and/or NETL’s electronic reading room (<http://www.netl.doe.gov/business/site-support>) for future announcements regarding this requirement.

All questions related to the RFP shall be submitted through the NIH CIO e-GOS system. All questions must be submitted no later than February 9, 2024 at 4:00 pm (Eastern Time).