

Attachment H - CLIN 00003 - EntApps Details

Current Enterprise Applications O&M Information

Platforms

- O365
 - SharePoint Online
 - MS Power Platform including PowerApps & PowerAutomate
- Azure Entra
- ServiceNow Platform
 - IT Service Management (ITSM)
 - Operations Management (ITOM)
 - Asset Management (HAM/SAM)
 - Application Portfolio Management (APM) (targeted for FY24)
- Cognos Analytics
- Tableau Server
- PowerBI
- Salesforce Enterprise – CRM Sales Cloud
- Atlassian JIRA Data Center
- MS Team Foundation Server 2018 (source control, app specific repositories)

Database Management Platforms

- SQL Server Enterprise 2019 (PGH & MGN) – QTY: 4 clusters (2 DEV/TEST, 2 PROD)
- SQL Server Standard 2014/2017/2019 – QTY: 19
- Oracle Data Appliances X8-2S – QTY: 2 devices (DEV/TEST & PROD)
 - Oracle Enterprise Manager
 - Oracle 19c

Primary Application Support Technologies

- .NET Framework 3.5, 4.0, 4.5, and .NET Core
- ASP.NET (Entity Framework & MVC)
- C#
- HTML4 / HTML5 / CSS / Javascript / JQuery
- PHP

Future Technologies on Roadmap

- Azure App Service
- Azure – SQL Managed Instances
- Azure DevOps (Formally Visual Studio Team Foundation Services)
- Azure DevTest Labs
- API Development / Data Warehousing / Azure API Management

Historical Production Change Release Data

- Total App Related Production Changes Approved in FY23: 108

- 17 of which were vulnerability patching or related required configuration changes